



**SouthWest
Water Company**

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June 19, 2008

Dear Valued Customer,

You may have recently received a notice indicating that your water service was close to being terminated due to non-payment of your water and wastewater bill. This notice was generated in error by SouthWest Water Company who operates as the management and operations company for Fern Bluff M.U.D. As a representative for SouthWest Water Company, I would like to apologize for the error and ask that you disregard the notice.

Be assured that I am taking every step possible to make sure a similar error does not occur in the future. If you have any questions regarding the status of your account, you can call our customer service center at 1-877-405-1750. Our offices are open from Monday through Friday from 8:00 am to 5:00pm.

Sincerely,

Mike Morin
Client Relations Manager
SouthWest Water Company